

SUMMARY OF SERVICE FEES

Effective 1st June 2026

These charges are subject to change without notification

(These charges **DO NOT INCLUDE GST**. GST will be added to the invoice to give the GST inclusive amount)

** Concrete delivered in **MINI TRUCKS** will attract additional charges – details available on request **

Item	Description	Charge (ex-GST)
Waiting Time	A charge will be applied per minute after the initial 30mins from site arrival is exceeded in normal hours (Fee applies with or without customer's signature)	\$3.60 / minute
Waiting Time – Out of Hours	A charge will be applied per minute after the initial 30mins from site arrival is exceeded outside of normal hours (Fee applies with or without customer's signature)	\$7.20 / minute
Distance Based Cartage	An additional charge applies for loads delivered more than 12km from the nearest plant	\$3.00 / km / m ³
Minimum Cartage on Small Loads	An additional fee applies for loads less than 4m ³ (4m ³ – load size x \$60 = Minimum charge)	\$60.00 / m ³ less than 4.0m ³
Waste Disposal Fee	This fee applies for any concrete returned to our plant and covers the cost of return cartage and disposal. (Fee applies regardless of tip docket availability)	\$400.00 / m ³
Waste Disposal Fee – Out of Hours	This fee applies for any concrete returned to our plant and covers the cost of return cartage and disposal. (Fee applies regardless of tip docket availability)	\$800.00 / m ³
Pump Blowback	This fee covers cost of pump blowbacks and is additional to the Waste Disposal Fee and Waiting Time charge.	\$1800.00 / occurrence
Normal Working Hours	Monday to Friday 6.00am to 5.00pm Saturday 6.00am to 12.00 noon	
After Hours Service Fee	<p>Service Fee 1 applies: Monday to Friday 5.00pm to 6.00am Saturday 12.00 noon to 5.00pm</p> <p>Service Fee 2 applies: Saturday 5.00pm to 6.00am Monday</p> <p>Service Fee 3 applies: Public Holidays</p>	<p>\$50.00 / m³ Min of \$150.00 / load</p> <p>\$70.00 / m³ Min of \$210.00 / load</p> <p>\$100.00 / m³ Min of \$300.00 / load</p>
Plant After Hours Service Fee	Fee is applied to open the plant outside of normal hours. (Includes 4hrs, 1 operator, 1 truck)	\$2500.00
Plant After Hours Standby Fee	Fee applies after 4 hours until the plant is closed	\$280.00 / hour
Truck Standby Fee	Applies where scheduled deliveries are interrupted or delayed for any reason more than one hour from the scheduled time	\$240.00 / hour or part thereof per truck
Truck Wash Out Fee	Applies when additional cleaning of the mixer is required (for example, due to additives or coloured oxides, etc)	\$10.00 / m ³
Administration Fee	A fee to supply additional copies of delivery dockets, invoices and/or statements at customer's request	\$20.00 / document
Production and Transport Surcharge*	Surcharge relating to recent escalations in global energy, commodity and supply chain costs.	\$8.85/ m ³
*This surcharge reflects cost impacts across a range of evolving factors and is subject to ongoing review and adjustment at any time over the course of the quote.		
Order Cancellation Fee	Applies when an order is cancelled after 3.00pm where delivery is to take place the following day	Orders 0-30m ³ - \$300.00 Orders 30-100m ³ - \$1200.00 Orders over 100m ³ - \$3000.00
Out of Hours Order Cancellation Fee	Applies when an order is cancelled after 3.00pm where delivery is to take place during that night's shift for weeknight deliveries or after 11.00am Saturdays for any weekend Out of Hours work	\$2200.00 per order
Compressive Strength Testing	Casting, curing and crushing compressive strength test cylinders	\$109.00 per Cylinder (minimum 3 cylinders per test)
Manual Additions	This fee applies to extra products when added at customer's request	\$20.00 per m ³

(m³ = cubic metre or part thereof)

View Concrete Terms of Quotation and Supply on www.concrete.com.au/terms-conditions